
Advanced Comfort Systems Romania. Quality Policy

Our vision:

„Initiate trends in terms of comfort. Development and multiplication of our innovative productions applications.”

Our mission:

„Optimise the comfort of transportation by creating and supporting tomorrow's concepts to reinforce user well-being.”

ACS Romania considers quality, safety, health and environment as first priorities, as stated in CIE Automotive policy. In order to materialize ACS Group's mission and vision and to comply with CIE Automotive Policy, ACS Romania act in the following 5 directions:

1. Continuous improvement of customer satisfaction

Complete understanding of customer requirements and continually improvement of their satisfaction through maintain a good relationship with them and also with those research-development centres of ACS, monitoring of customer satisfaction and assimilation of their requirements, maintaining those objectives concerning quality of the parts delivered through continually stimulation of conscience and competencies of our employees in quality responsibility domain.

2. Continuous improvement of quality of produced parts

Maintaining and improvement of management system and also improvement of organization's products and process through developing and permanent involvement of all our employees and creativity stimulation on the basis of implementation of defined programs, purchasing of raw materials, of parts and services only from known and qualified suppliers, sustaining of supplier development and taking them into consideration as partners in our business.

3. Implementation of systems and processes quality capable

The management systems and those processes from their composition must be qualitatively capable. This objective will be accomplished through planning, self control, periodical audit, preventive and corrective actions and continuous improvement of quality management system according demanding of ISO 9001, IATF 16949 and ISO 14001 standards.

4. Management of environmental protection, health and safety

The environment in which we are deploying our activities must ensure a frame through which the risks about employee's health and security are eliminated and without any negative impact on surrounding environment. This commitment will be realized through ensuring of a healthy environment for people and properly conditions for the machinery, through implementation of those actions defined through EHS process – work security, for accomplish of “0 accidents” objective and through a future certification according ISO 45001 standard, protection of surrounding environment through a proper management of wastes and improvement of our activities according ISO 14001 requirements.

5. Reaching industrial excellence

Processes must be controlled in such a manner that all the wastes to be eliminated. For accomplishing this goal, we will apply Lean Manufacturing, which will lead us to a continuous growing of our processes efficiency and will entirely change of our way of thinking.

To accomplish the organization's mission and vision I am personally committed for continuous improvement of Management System. I will be personally involved for this commitment and I will ask and continuously encourage active implication of all employees of Advanced Comfort Systems Romania.

Team working and personal ethics enforcement, understanding of importance for incomes regarding customer satisfaction will be directions for our future development.

Advanced Comfort Systems Romania, Pogoanele, April 8th, 2020

Sorin ȘTEFAN - Plant Manager